

POSITION TITLE: Café Connect Team Member

Youth for Christ London (YFC London)

London, Ontario

Position Type: Part-Time (12 hours per week)

Compensation: \$20.00-\$21.00 per hour

Reports To: Café Connect Supervisor

Status: Existing Vacancy

Position available September 2026.

Applications will be accepted until September 11, 2026, or until the position is filled.

About YFC London:

Youth for Christ London is a Christian youth ministry serving young people throughout London. YFC London exists to see every young person living fully in Christ. Through meaningful relationships, programs, and community partnerships, we help young people discover hope, belonging, and purpose. We are seeking a team player and people-person to join our Café Connect team to support our all aspects of the Café including food preparation, customer service, cash/point of sale and operations.

Position Summary

The Café Connect Team Member plays an important role in providing excellent customer service and supporting the day-to-day operations of the café. This position assists with food preparation, customer service, cash handling, cleanliness, and general café operations while helping maintain a positive and welcoming atmosphere for all guests.

Key Responsibilities

Food Preparation & Service

- Prepare and serve food and beverages according to café standards and food safety requirements.
- Assist with food preparation, portioning, packaging, and presentation.
- Ensure food handling, storage, and preparation procedures are followed.
- Monitor inventory levels and notify supervisors of supply needs.

Customer Service

- Welcome customers and provide friendly, professional service.
- Take customer orders and answer questions about menu items.
- Maintain a clean, organized, and inviting customer service area.
- Address customer concerns appropriately and seek assistance when necessary.

Cash Handling & Point of Sale

- Operate the cash register and point-of-sale system accurately.
- Process cash, debit, and credit transactions.

- Balance transactions and follow established cash-handling procedures.
- Maintain accurate records of sales and receipts as required.

Café Operations

- Assist with opening and closing procedures.
- Maintain cleanliness of food preparation, service, dining, and storage areas.
- Wash dishes, sanitize equipment, and complete routine cleaning tasks.
- Follow health and safety guidelines and workplace policies.

Team Participation

- Attend staff meetings and training as required.
- Work collaboratively with staff and volunteers.
- Support the mission and ministry activities of YFC London.
- Perform other duties as assigned.

Qualifications

The ideal candidate will demonstrate:

- Strong customer service and interpersonal skills.
- Ability to work in a fast-paced environment.
- Reliability, punctuality, and a positive attitude.
- Ability to handle cash and operate a point-of-sale system.
- Strong attention to cleanliness, safety, and food handling procedures.
- Ability to work independently and as part of a team.
- Previous food service or customer service experience is considered an asset.

Faith and Mission Alignment

As a Christian ministry organization, YFC London seeks employees who can actively support and work within the organization's mission, vision, values, and Statement of Faith. Staff meetings and workplace activities may include prayer, Scripture reflection, worship, and other expressions of Christian faith.

Eligibility to Work

Applicants must be legally entitled to work in Canada.

Compensation & Schedule

- Part-time: 12 hours per week
- Flexible daytime schedule and occasional weekend shifts as required
- On-site at Café Connect, 254 Adelaide Street S., London, ON
- Compensation: \$20.00-\$21.00 per hour

Application Process

Interested applicants are invited to submit a resume and cover letter outlining their interest and qualifications to info@yfclondon.com.

YFC London is committed to providing accommodation throughout the recruitment process in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). Applicants requiring accommodation are encouraged to make their needs known.

YFC London is committed to creating a welcoming and respectful workplace and encourages applications from all qualified individuals who are able to support and work within the organization's mission, vision, values, and Statement of Faith.

Recruitment Process Notice

Use of Artificial Intelligence: YFC London does not use artificial intelligence (AI) to screen, assess, or select applicants for this position. Applications will be reviewed by members of the hiring team.

Candidates who participate in an interview will be notified whether a hiring decision has been made within 45 days of their final interview.